

In the claims:

1-20. (Canceled)

21. (Currently amended) A system for enabling remote interworking with a communication center, comprising:

a communication center comprising a plurality of communication and computing devices;

a ~~first network~~ Local Area Network (LAN) for coupling the plurality of communication and computing devices;

a proxy server executing a software suite and coupled to the first network;

characterized in that the proxy server is further coupled to ~~a second network~~ the Internet for managing communications between a portable device and the plurality of communication and computing devices in a form usable by each, wherein the portable device is enabled at least to participate in live Internet Protocol Network Telephony (IPNT) voice communications with agents operating individual ones of the communication and computing devices at the communication center and to interoperate with ~~at least one~~ any software application executing on ~~[[a]] the computing device~~ devices coupled to the ~~first network~~ LAN.

22. (Currently amended) The system of claim 21 wherein the ~~computerized appliance~~ portable device is one of a hand-held computer, a personal digital assistant, a portable laptop computer, or a cellular telephone.

23. (Original) The system of claim 21 wherein the second two-way data link is one of a hard-wired telephone connection, a wireless connection, or a data-packet connection via the Internet.

24. (Currently amended) The system of claim 21 wherein the proxy server and the

~~computerized-appliance~~ portable device each execute an instance of a Nano-browser enabling Internet Protocol communication over the second two-way data link.

25. (Currently amended) The system of claim 21 wherein the proxy server is a first proxy server connected to a plurality of remote proxy servers, each at a separate remote call center, and the ~~computerized-appliance~~ portable device connects to and operates software and accesses data at least one of the plurality of remote call centers.

26. (Currently amended) A method for enabling remote interworking with a communication center, comprising the steps of:

(a) coupling a plurality of communication and computing devices in a communication center to a Local Area Network (LAN);

(b) executing a software suite on a proxy server, the proxy server also coupled to the ~~first network~~ LAN;

(c) coupling the proxy server to a ~~second network~~ the Internet;

(d) managing communications on the ~~second network~~ Internet by the proxy server between a portable device and the plurality of communication and computing devices in a form usable by each device wherein the portable device is enabled at least to participate in live Internet Protocol Network Telephony (IPNT) voice communications with agents operating individual ones of the communication and computing devices at the communication center and to interoperate with ~~at least one~~ any software application executing on ~~[[a]] the computing device~~ devices coupled to the ~~first network~~ LAN.

27. (Currently amended) The method of claim 26 wherein the ~~computerized-appliance~~ portable device is one of a hand-held computer, a personal digital assistant, a portable laptop computer, or a cellular telephone.

28. (Original) The method of claim 26 wherein the first two-way data link is one of a hard-wired telephone connection, a wireless connection, or a data-packet connection via

the Internet.

29. (Currently amended) The method of claim 26 wherein the proxy server and the ~~computerized appliance~~ portable device each execute an instance of a Nano-browser enabling Internet Protocol telephony voice communication over the second two-way data link.

30. (Currently amended) The method of claim 29 wherein the a plurality of remote proxy servers, each at a separate remote call center, and wherein ~~computerized appliance~~ portable device connects to and operates software and accesses data at least one of the remote call centers.